

## Refund Policy

All refund requests are to be directed to [refunds@creditconsultants.co.nz](mailto:refunds@creditconsultants.co.nz) within 24 hours.

Refunds will be paid within 3 working days after a request for a refund and your receipt for proof of payment has been submitted. The appearance of a credit card refund on your account may take 3-5 days based on the time of the bank issuing the card.

Retain your receipt for proof of payment.